

Thank you for using Blox Car!

User terms (User)

1 General

These Terms together with the Privacy Policy, Instructions, Payment conditions and other information in the Service (“Terms”) create the framework for using the service, website Thank you for using Blox Car!

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1 General

These Terms together with the Privacy Policy, Instructions, Payment conditions and other information in the Service (“Terms”) create the framework for using the service, website and software (“Services”). The Blox Car (“BC”) online service is a platform through which registered Users can rent vehicles (“Rental”) in the Blox Car Service (“Service”) and be in direct contact with the owners and holders of the vehicles (“Owner”). An owner is a person who has added a vehicle to the Service. There are separate Owner terms with their rights and obligations.

As the provider of the Blox Car Service BC does not provide, control, lead or deliver rentals or arrange distribution of the rentals. When the users rent vehicles through Blox Car a contract is formed between the user and owner (Together described as “Members”). The contractual relationship and obligations in connection with it are described in these terms. BC can organise the handover of the vehicle or its keys to the user. BC is not and does not become a part of this contract or a member in the contractual relationship between the members.

By registering to BC you agree to these terms and commit to follow all instructions about using the service.

2 Eligibility

Anyone can register in the service, but there are limitations regarding the rentals (e.g. the age of the renter and the validity of the driver’s license).

If you rent any vehicle from the service you must meet the following criteria:

- You are at least 20 years old.
- You have the legal capacity to enter into a contract.
- Your driver’s license has been valid at least 24 months.
- You agree to follow all the Terms, Payment terms, Instructions and applicable legislation.
- You have not driven under the influence of an intoxicating substance.
- You have not committed more than the legally approved amount of traffic offences.

3 Parties to the contract

These terms form a contract between you and Shareit Bloxcar Oy (Business-ID 2417695-9) and they define your and BC's rights and obligations regarding the service. The Terms also form an agreement between the members.

4 Registering and ending the contract

To use the service provided by BC you must register and create an account with a username and password. Please give the following information to register:

- First and last name
- Valid e-mail address
- Valid phone number

BC confirms the given information ("Information") during registration. The user enters into a binding contract with BC when they register in the service according to these terms.

When you register you agree to give complete and correct information about yourself and to keep it updated. You must protect your username and password and immediately inform BC about abuse. The user is responsible for using the service. If you wish not to use the service you can ask to remove your account and cancel your registration. Send the request to info@bloxcar.fi.

BC has the right to prohibit or restrict the access to the service if:

1. The user breaches the contract.
2. The user does not take care of the vehicles as defined by BC.
3. BC suspects that the service is used illegally in a way that may cause damage.
4. The users' ability to pay has weakened (e.g. poor credit history, read more in Payment terms).
5. The User gets repeatedly bad feedback from the other members.
6. The User has not logged into in the service for the past six (6) months.

BC is not responsible for removal or loss of any information added to the service, unless separately stated otherwise in the Privacy Policy. When the user or BC removes information from the service many traces of information or copies still remain elsewhere.

4.1 Membership level

The Service is based on trust and BC supports the trust with simple and clear instructions that enable the members to act in a safe, fast and reliable way. The trust is based on a Membership level ranking ("Membership level") that defines the trust level of the members. The membership level is defined based on given information, received feedback and usage of the service.

The more information you give, the more you use the Service and the more feedback you get the higher your Membership level goes. The Membership level defines what vehicles and services are available and also the price of them.

The levels are:

NEWCOMER

When you become a user of the service, you will be asked to provide basic information, such as your name, e-mail and phone number. Your phone number and e-mail will be verified. When these steps are done you will get to the first level, Newcomer.

BEGINNER

To get to the second level, Beginner, you are asked to take a picture of you and your Driver's licence. You can skip this step and get back to it later, but the more information you give the more services you get.

BASIC

In order to reach the third level you must add your payment card and the car owner must verify your driver's license before the first rental and send a verification photo to Blox Car. We recommend that the license is checked before each rental also after the first verification. You can add the payment card by clicking on 'Your payment methods' under your name in the dropdown menu.

ACTIVE

The fourth level, Active, requires that you have rented at least four vehicles with 4–5 star ratings in the past half a calendar year. To keep the fourth level you just need to keep up being an active renter.

SUPER USER

To become a Super user, you must be a very active user with five ratings. The fifth level requires that you have rented at least three different vehicles and completed at least eight rentals in the past three months.

4.2 Contract between the User and the Owner

The User and the Owner enter into a contract with each other when the Rental is confirmed. The contract ends when the User returns the vehicle to the Owner or when the Owner cancels the Rental as described in *Payments, cancellations and other costs*.

5 Using the Service

5.1 The User's general responsibilities

In the Service you can rent vehicles registered to private use. The Users' must take care of the vehicles during rental and follow given instructions.

The vehicles may only be used in an ordinary way and following the Finnish legislation and acts. The vehicles may only be driven on official roads. Smoking and keeping animals in the vehicles is forbidden unless separately stated otherwise in the vehicle details. A vehicle must be locked when it is parked.

The User may let another User with the same or higher Membership level drive the vehicle. The original Renter is always responsible for the vehicle. In these cases both of the Users share the risk.

Each vehicle has a fault and an equipment list. The User must check the condition of the vehicle at the start of each rental. If the User does not report faults that are not in the list to the User or BC the responsibility may shift to the User.

If the User wants to make a complaint regarding the Rental it must be done through the Service or by contacting BC within 24 hours of the end of the Rental. Otherwise the User is invoiced according to the original Rental. Also extra mileage and missing fuel must be reported within 24 hours from the end of the rental. Any damage on the car must be verified with photos taken before and after the rental. If the damage can't be verified the User might have to compensate damage.

If the Rental includes a fixed amount of kilometres and the User drives less than the included kilometres no compensation is paid to the User for the unused kilometres.

The Owner is responsible for insuring the vehicle. The vehicles may also have a separate Shareit Cover in benefit of the owner. These can also be bought separately for each Rental. The User is up to the upper limit of excess responsible for all damage during the Rental.

When you use the Service, you agree to:

1. Follow applicable laws, terms, instructions and good manners.
2. Use the Service for personal and non-commercial use.
3. Not upload illegal, offensive, incorrect, misleading or otherwise inappropriate material to the Service.
4. Respect other Members' privacy.
5. Not share or upload spam, large files, chain letters, pyramid scams or viruses to the Service.
6. Not use any technologies or act in a way that damage the Service or the Members' interests, property or information.

7. Not to use automated systems or programmes to get access to the Service or any part of it or to copy or surveil it.

BC has the right but no obligation to:

1. Surveil and maintain information in the Service.
2. Remove material from the Service.
3. Limit access to any part of the Service.

5.2 Liability for all damage

BC is not liable for personal injuries or property loss, loss of income or other losses during the Rental. BC is not responsible for service breaks or equivalent technical errors or damage or losses caused by them.

The User is fully liable without excess towards the Owner and BC if the damage is caused directly or indirectly by:

- Criminal activity as judged by the court.
- Negligence.
- Driving under the influence of alcohol or any other intoxicating substance.
- Breach of contract due to deliberate offense or gross negligence.

The User is always liable for compensating damage if he/she has not informed about a delayed return of the vehicle. BC has the right to invoice the User in all above-mentioned cases.

5.3 Discharge and limited liability

The User is released from liability for the excess if the Owner and BC gets a full compensation from the third party causing the damage or from his/her insurance company. In this case the User is refunded for any paid compensation.

The User is not responsible for technical failure or other damage on the vehicle caused by:

- Technical failure.
- Insufficient maintenance.
- An existing issue.
- Anything that the Owner is responsible for.

6 Payments, cancellations and other costs

Registration and using the service is free of cost. The User only pays for rentals and other costs related to the services. The service uses third party payment providers that offer several payment methods. The User's credit card is verified during each rental with a small amount, that is immediately returned to the payment card.

Cancelling a rental is always free of charge. A booking can however not be cancelled after it has started. The User has no right to any extra compensation and the service does not have any separate late fees. Repeated or very long delays may lower the Membership level.

A Rental can be cancelled if:

- The User or Owner is late for pick-up.
- The Owner suspects that the vehicle will be used in an inappropriate way.
- The vehicle has a technical failure or does not start.

It's not possible to pay with cash to the Owner's and that's against the Terms. If this happens the Service is not liable for any part of the rental.

7 Personal Data

The Privacy Policy and any additional privacy information made available to you govern the use of your Personal Data.

BC may share your Personal Data with other companies, third-party vendors, consultants or other service providers that perform services on our behalf or otherwise help provide the service to you, under reasonable confidentiality terms. BC may use Personal Data in partnership with outside companies to provide you with additional services related to BC.

BC may share your Personal Data in connection with any company transaction, such as a merger, sale of all or a portion of company assets or shares, reorganization, financing, change of control or acquisition of all or a portion of our business by another company or third party, or in the event of bankruptcy or related or similar proceedings.

BC may share your Personal Data with others with whom you communicate on the Service and any information that you post or share publicly in the Service. Any information that you voluntarily disclose on BC such as user content about Rentals becomes available to the public, as controlled by any applicable privacy settings. Personal Data such as address and mobile number will only be shared with relevant Users for confirmed Rentals.

If you remove information that you posted to the Service, copies may remain viewable in cached and archived pages, or if other users have copied or saved that information. BC may also share personal information if it's necessary to comply with any applicable law or regulation or enforce our Terms, including investigating any violations or suspicions of criminal behaviour.

BC may aggregate and anonymise your Personal Data and share that anonymised and/or aggregated data with third parties.

To ensure a safe experience for the Members, the Vehicles in the Service may have devices that determine the car's location and BC may also collect information about the usage of the

Vehicle through the device. Information is only collected in accordance with Finnish legislation and these Terms. BC has the right to use the data to verify any accidents or material contractual breaches and to take any necessary action, such as alerting help on the scene.

Information covered by insurance secrecy are handled and given out only with and within the limits of the consent of the person.

8 Profile information

A User can edit or remove account information at any time by logging into the account. If a User no longer wants to be a member in the Service the User may request BC to remove the account and any personal information. The User's contact details (e-mail and phone number) may still be used for marketing purposes. The User may ask BC not to contact him/her for marketing or other purposes.

8.1 How we protect your Personal Data

Our collection and use of Personal Data in connection with your access to and use of the Service is described in our Privacy Policy.

9 Applied laws and regulations

The laws of Finland govern the Terms.

10 Property rights and Intellectual Property

BC has the legal rights and copyright to the Service and its content. BC retains all right, title and interest in the Service, its content, and the software and in all other products, software and other properties provided to you or used by you through the Service.

11 Cookies

Our website uses cookies, including third-party cookies. You can stop cookies by changing the settings on your browser. Stopping cookies may affect the functionality of the website.

12 Changes to Our Terms

BC reserves the right to change these Terms. We will communicate the changes through the Service. Changes to BC's Terms are effective when they are posted on this page. Your use of BC services following these changes means that you accept the revised Terms. If you do not agree to these changes, you can choose to remove your account.

Thank you for using Blox Car!

User terms (Owner)

1 General

These Terms together with the Privacy Policy, User Instructions, Payment conditions and other information in the Service (“Terms”) create the framework for using the service, website and software (“Services”). The Blox Car (“BC”) online service is a platform through which registered Users can rent vehicles (“Rental”) in the Blox Car Service (“Service”) and be in direct contact with the Users (“User”). An Owner (“Owner”) is a person who has added a vehicle to the Service. Owners can act as Owners or Users in the Service. Please read also the User Terms.

As the provider of the Blox Car Service BC does not provide, control, lead or deliver rentals or arrange distribution of the rentals. When Owners rent out vehicles through the Blox Car Service a contract is formed between the Owner and User (“Members”). The contractual relationship and obligations in connection with it are described in these Terms. BC can organise the handover of the vehicle or its keys to the User. BC is not and does not become a part of this contract or a member in the contractual relationship between the Members.

By registering in the Service, you agree to these Terms and commit to follow all instructions about using the Service.

2 Eligibility

In the Service there are no limitations regarding the Owners.

To the Service you can add

- passenger cars
- vans
- campers
- recreational vehicles
- caravans
- trailers.

You can add any vehicle to the Service if it is inspected and roadworthy and has a valid traffic insurance.

3 Parties to the contract

These Terms form a contract between you and Shareit Blox Car Oy (Business-ID 2417695-9, % Countdeal, Itäkatu 1–5 A 38, 00930 Helsinki) and they define your and BC’s rights and obligations regarding the Service. The Terms also form an agreement between the Owner and User.

4 Registering and ending the contract

To use the Service provided by BC you must register and create an account with a username and password. Please give the following information to register:

- First and last name.
- Valid e-mail address.
- Valid phone number.

BC has access to Trafi's vehicle register and we get all the necessary information by registering the vehicles registration number. To add your vehicle to the Service please give the following information:

- Vehicle registration number.
- Driven kilometres.

If the information in Trafi's register is incomplete, we will ask the Owner to add missing information.

BC checks the given information ("Information") during registration. A contract between BC and the Owner is made and is binding when you register to the Service according to these Terms.

When you register you agree to give complete and correct information about yourself and agree to keep it updated. You must protect your username and password and immediately inform BC about abuse. The User is responsible for using the Service. If you wish not to use the Service you can remove your account and cancel your registration.

BC has the right to prohibit or restrict the access to the Service if:

7. The Owner breaches the contract.
8. The Owner gets repeatedly bad feedback from other Members.
9. The Owner has not registered in the Service for the past six (6) months.

BC is not responsible for removal or loss of any information added to the Service, unless separately stated otherwise in the Privacy Policy. When the Owner or BC removes information from the Service, traces of information or copies may remain.

4.1 Membership level and classification of the vehicle

The Service is based on trust and BC supports the trust with simple and clear instructions that enable the Members to act in a safe, fast and reliable way. The trust is based on a Membership level ranking ("Membership level") that defines the trust level of the Members. The Membership level is defined based on given information, received feedback and usage of the Service.

The more information you give, the more you use the Service and the more feedback you get the higher your Membership level goes. The Membership level defines what services are

available and the price of them. The required minimum information is defined in *Registering and ending the contract*. Check the detailed description of Membership levels.

The vehicles are rated according to feedback from the Users. You can influence the rating by keeping the vehicle in good condition, clean and easy to book. The rating of the vehicle does not affect the Membership level of the Owner.

4.2 Contract between the Owner and the User

The Owner and the User enter into a contract with each other when the Rental is confirmed. The contract ends when the User returns the vehicle to the Owner or when the Owner cancels the Rental as described in *Payments, cancellations and other costs*.

5 Using the Service

5.1 The Owner's general responsibilities

In the Service you can let out vehicles registered for private use. The Owner agrees to keep the car roadworthy according to the Vehicles Act and inspected. The Owner is responsible for the car being in working condition at the start of the Rental. There should not be private property in the Vehicle or the Owner must be able to prove what has been stored in the vehicle during the Rental.

Each vehicle has a fault and an equipment list. The Owner is responsible for keeping the lists up to date. If the Owner does not update the lists the responsibility for damages may shift to the Owner. The Owner must check the condition of the vehicle at the start and end of a Rental and report new damage to the User and BC.

If the Owner wants to make a complaint about the Rental it must be done through the Service or by contacting BC within 24 hours of the end of the Rental. Otherwise the User is invoiced according to the original Rental.

The Owner is responsible for the insurance cover of the vehicle and he/she is obligated to inform the insurance company about peer-to-peer renting. A separate Shareit Cover or Shareit Road Side Assistance service can be bought in the Service.

When an Owner adds a vehicle to the Service he/she must sign a POA that gives BC the right to receive information from the Owner's insurance provider. The information might be needed for handling insurance cases that occur during Rentals.

When you use the Service, you agree to:

8. Follow applicable laws, terms, instructions and good manners.
9. Use the Service for personal and non-commercial use.

10. Not upload illegal, offensive, incorrect, misleading or otherwise inappropriate material to the Service.
11. Respect other Members' privacy.
12. Not share or upload spam, large files, chain letters, pyramid scams or viruses to the Service.
13. Not use any technologies or do things that damage the Service or the Members' interest, property or information.
14. Not use automated systems or programmes to get access to the Service or any part of it or to copy or surveil it.

BC has the right but no obligation to:

4. Surveil and maintain information in the Service.
5. Remove material from the Service.
6. Limit the access to any part of the Service.

5.2 Liability for all damage

BC is not liable for personal injuries or property loss, loss of income or other losses during the Rental. BC is not responsible for service breaks or equivalent technical errors or damage or losses caused by them.

The Owner is liable to compensate to the User damages caused by negligence or inadequate condition of the vehicle.

5.3 Discharge and limited liability

The Owner is responsible for technical errors and other damages caused by technical error, inadequate maintenance, an existing error or other circumstances that the Owner can prevent with his/her behaviour.

The Owner is not responsible for paying compensation to the User if the car has a technical error.

6 Payments, cancellations and other costs

Registration and using the service is free of cost. The User only pays for rentals and other costs related to the services. The service uses third party payment providers that offer several payment methods. The User's credit card is verified during each rental with a small amount, that is immediately returned to the payment card.

Cancelling a rental is always free of charge. A booking can however not be cancelled after it has started. The User has no right to any extra compensation and the service does not have any separate late fees. Repeated or very long delays may lower the Membership level.

A Rental can be cancelled if:

- The User or Owner is late for pick-up.
- The Owner suspects that the vehicle will be used in an inappropriate way.

- The vehicle has a technical failure or does not start.

It's not possible to pay with cash to the Owner's and that's against the Terms. If this happens the Service is not liable for any part of the rental.

BC's share of the Rental income is 30%.

7 Personal Data

The Privacy Policy and any additional privacy information made available to you govern the use of your Personal Data.

BC may share your Personal Data with other companies, third-party vendors, consultants or other service providers that perform services on our behalf or otherwise help provide the service to you, under reasonable confidentiality terms. BC may use Personal Data in partnership with outside companies to provide you with additional services related to BC.

BC may share your Personal Data in connection with any company transaction, such as a merger, sale of all or a portion of company assets or shares, reorganisation, financing, change of control or acquisition of all or a portion of our business by another company or third party, or in the event of bankruptcy or related or similar proceedings.

BC may share your Personal Data with people whom with you communicate in the Service and any information that you post or share publicly in the Service. Any information that you voluntarily disclose on BC such as user content about Rentals becomes available to the public, as controlled by any applicable privacy settings. Personal Data such as address and mobile number will only be shared with relevant Users for confirmed Rentals.

If you remove information that you posted to the Service, copies may remain viewable in cached and archived pages, or if other users have copied or saved that information.

BC may also share personal information if it's necessary to comply with any applicable law or regulation or enforce our Terms, including investigating any violations or suspicions of criminal behaviour.

BC may aggregate and anonymise your Personal Data and share that anonymised and/or aggregated data with third parties.

To ensure a safe experience for the Members, the Vehicles in the Service may have devices that determine the car's location and BC may also collect information about the usage of the Vehicle through the device. Information is only collected in accordance with Finnish legislation and these Terms. BC has the right to use the data to verify any accidents or contractual breaches and to take any necessary action, such as alerting help on the scene.

8.1 Profile information

A User can edit or remove account information at any time by logging into his/her account. If a User no longer wants to be a member in the Service the User may request BC to remove the account and any personal information. The User's contact details (e-mail and phone number) may still be used for marketing purposes. The User may ask BC not to contact him/her for marketing or other purposes.

8.2 How we protect your Personal Data

Our collection and use of Personal Data in connection with your access to and use of the Service is described in our Privacy Policy.

9 Applied laws and regulations

The laws of Finland govern the Terms.

10 Property rights and Intellectual Property

BC has the legal rights and copyright to the Service and its content. BC retains all right, title and interest in the Service, its content, and the software and in all other products, software and other properties provided to you or used by you through the Service.

11 Cookies

Our website uses cookies, including third-party cookies. You can stop cookies by changing the settings on your browser. Stopping cookies may affect the functionality of the website.

12 Changes to Our Terms

BC reserves the right to change these Terms. We will communicate the changes through the Service. Changes to BC's Terms are effective when they are posted on this page. Your use of BC services following these changes means that you accept the revised Terms. If you do not agree to these changes, you can choose to remove your account.

and software (“Services”). The Blox Car (“BC”) online service is a platform through which registered Users can rent vehicles (“Rental”) in the Blox Car Service (“Service”) and be in direct contact with the owners and holders of the vehicles (“Owner”). An owner is a person who has added a vehicle to the Service. There are separate Owner terms with their rights and obligations.

As the provider of the Blox Car Service BC does not provide, control, lead or deliver rentals or arrange distribution of the rentals. When the users rent vehicles through Blox Car a contract is formed between the user and owner (Together described as “Members”). The contractual relationship and obligations in connection with it are described in these terms. BC can organise the handover of the vehicle or its keys to the user. BC is not and does not become a part of this contract or a member in the contractual relationship between the members.

By registering to BC you agree to these terms and commit to follow all instructions about using the service.

2 Eligibility

Anyone can register in the service, but there are limitations regarding the rentals (e.g. the age of the renter and the validity of the driver’s license).

If you rent any vehicle from the service you must meet the following criteria:

- You are at least 20 years old.
- You have the legal capacity to enter into a contract.
- Your driver’s license has been valid at least 24 months.
- You agree to follow all the Terms, Payment terms, Instructions and applicable legislation.
- You have not driven under the influence of an intoxicating substance.
- You have not committed more than the legally approved amount of traffic offences.
- **Your have good credit.**

3 Parties to the contract

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4 Registering and ending the contract

To use the service provided by BC you must register and create an account with a username and password. Please give the following information to register:

- First and last name
- Valid e-mail address
- Valid phone number

BC confirms the given information (“Information”) during registration. The user enters into a binding contract with BC when they register in the service according to these terms.

When you register you agree to give complete and correct information about yourself and to keep it updated. You must protect your username and password and immediately inform BC about abuse. The user is responsible for using the service. If you wish not to use the service you can ask to remove your account and cancel your registration. Send the request to info@bloxcar.fi.

BC has the right to prohibit or restrict the access to the service if:

1. The user breaches the contract.
2. The user does not take care of the vehicles as defined by BC.
3. BC suspects that the service is used illegally in a way that may cause damage.
4. The users' ability to pay has weakened (e.g. poor credit history, read more in Payment terms).
5. The User gets repeatedly bad feedback from the other members.
6. The User has not logged into in the service for the past six (6) months.

BC is not responsible for removal or loss of any information added to the service, unless separately stated otherwise in the Privacy Policy. When the user or BC removes information from the service many traces of information or copies still remain elsewhere.

4.1 Membership level

The Service is based on trust and BC supports the trust with simple and clear instructions that enable the members to act in a safe, fast and reliable way. The trust is based on a Membership level ranking (“Membership level”) that defines the trust level of the members. The membership level is defined based on given information, received feedback and usage of the service.

The more information you give, the more you use the Service and the more feedback you get the higher your Membership level goes. The Membership level defines what vehicles and services are available and also the price of them. The required minimum information is defined in *Registering and ending the contract*. Check the detailed description of the Membership level.

4.2 Contract between the User and the Owner

The User and the Owner enter into a contract with each other when the Rental is confirmed. The contract ends when the User returns the vehicle to the Owner or when the Owner cancels the Rental as described in *Payments, cancellations and other costs*.

5 Using the Service

5.1 The User's general responsibilities

In the Service you can rent vehicles registered to private use. The Users' must take care of the vehicles during rental and follow given instructions.

The vehicles may only be used in an ordinary way and following the Finnish legislation and acts. The vehicles may only be driven on official roads. Smoking and keeping animals in the vehicles is forbidden unless separately stated otherwise in the vehicle details. A vehicle must be locked when it is parked.

The User may let another User with the same or higher Membership level drive the vehicle. The original Renter is always responsible for the vehicle. In these cases both of the Users share the risk.

Each vehicle has a fault and an equipment list. The User must check the condition of the vehicle at the start of each rental. If the User does not report faults that are not in the list to the User or BC the responsibility may shift to the User.

If the User wants to make a complaint regarding the Rental it must be done through the Service or by contacting BC within 24 hours of the end of the Rental. Otherwise the User is invoiced according to the original Rental.

If the Rental includes a fixed amount of kilometres and the User drives less than the included kilometres no compensation is paid to the User for the unused kilometres.

The Owner is responsible for insuring the vehicle. The vehicles may also have a separate Shareit Cover or Shareit Road Side Assistance granted in benefit of the owner. These can also be bought separately for each Rental. The User is up to the upper limit of excess responsible for all damage during the Rental.

When you use the Service, you agree to:

1. Follow applicable laws, terms, instructions and good manners.
2. Use the Service for personal and non-commercial use.
3. Not upload illegal, offensive, incorrect, misleading or otherwise inappropriate material to the Service.
4. Respect other Members' privacy.
5. Not share or upload spam, large files, chain letters, pyramid scams or viruses to the Service.

6. Not use any technologies or act in a way that damage the Service or the Members' interests, property or information.
7. Not to use automated systems or programmes to get access to the Service or any part of it or to copy or surveil it.

BC has the right but no obligation to:

1. Surveil and maintain information in the Service.
2. Remove material from the Service.
3. Limit access to any part of the Service.

5.2 Liability for all damage

BC is not liable for personal injuries or property loss, loss of income or other losses during the Rental. BC is not responsible for service breaks or equivalent technical errors or damage or losses caused by them.

The User is fully liable without excess towards the Owner and BC if the damage is caused directly or indirectly by:

- Criminal activity as judged by the court.
- Negligence.
- Driving under the influence of alcohol or any other intoxicating substance.
- Breach of contract due to deliberate offense or gross negligence.

The User is always liable for compensating damage if he/she has not informed about a delayed return of the vehicle. BC has the right to invoice the User in all above-mentioned cases.

5.3 Discharge and limited liability

The User is released from liability for the excess if the Owner and BC gets a full compensation from the third party causing the damage or from his/her insurance company. In this case the User is refunded for any paid compensation.

The User is not responsible for technical failure or other damage on the vehicle caused by:

- Technical failure.
- Insufficient maintenance.
- An existing issue.
- Anything that the Owner is responsible for.

6 Payments, cancellations and other costs

The Service uses third-party payment providers that offer several payment options. The User's ability to pay is verified for each Rental regardless of payment method and a temporary authorisation hold for a nominal amount is placed on their credit card. Cancellation is always free, but a Rental can't be cancelled after the renting time has started.

Please note that repeated last-minute cancellations will affect the Membership level and your possibilities to use the Service. BC reserves the right to charge for repeatedly cancelled Rentals.

The Owner can cancel a Rental if:

- The User is late for pick-up.
- The Owner suspects that the vehicle will be used in an inappropriate way (Rental is refunded to the User).
- The vehicle has a technical failure or does not start (Rental is refunded to the User).

In the above-mentioned cases the User does not have the right to get a separate compensation. Registering to the Service and using it is free. The User pays for the Rentals and other services and fees in relation to them. Other costs are listed in the User Instructions and the Price list.

The Service does not collect late fees. A repeated or long delay in returning the vehicle lowers the Membership level significantly and reduces the possibilities to use the Service. BC reserves the right to collect late fees if the delay is significant or if the User does not inform the Owner or BC about the delay.

7 Personal Data

The Privacy Policy and any additional privacy information made available to you govern the use of your Personal Data.

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BC may share your Personal Data in connection with any company transaction, such as a merger, sale of all or a portion of company assets or shares, reorganization, financing, change of control or acquisition of all or a portion of our business by another company or third party, or in the event of bankruptcy or related or similar proceedings.

BC may share your Personal Data with others with whom you communicate on the Service and any information that you post or share publicly in the Service. Any information that you voluntarily disclose on BC such as user content about Rentals becomes available to the public, as controlled by any applicable privacy settings. Personal Data such as address and mobile number will only be shared with relevant Users for confirmed Rentals.

If you remove information that you posted to the Service, copies may remain viewable in cached and archived pages, or if other users have copied or saved that information.

BC may also share personal information if it's necessary to comply with any applicable law or regulation or enforce our Terms, including investigating any violations or suspicions of criminal behaviour.

BC may aggregate and anonymise your Personal Data and share that anonymised and/or aggregated data with third parties.

To ensure a safe experience for the Members, the Vehicles in the Service may have devices that determine the car's location and BC may also collect information about the usage of the Vehicle through the device. Information is only collected in accordance with Finnish legislation and these Terms. BC has the right to use the data to verify any accidents or material contractual breaches and to take any necessary action, such as alerting help on the scene.

Information covered by insurance secrecy are handled and given out only with and within the limits of the consent of the person.

8 Profile information

A User can edit or remove account information at any time by logging into the account. If a User no longer wants to be a member in the Service the User may request BC to remove the account and any personal information. The User's contact details (e-mail and phone number) may still be used for marketing purposes. The User may ask BC not to contact him/her for marketing or other purposes.

8.1 How we protect your Personal Data

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9 Applied laws and regulations

The laws of Finland govern the Terms.

10 Property rights and Intellectual Property

BC has the legal rights and copyright to the Service and its content. BC retains all right, title and interest in the Service, its content, and the software and in all other products, software and other properties provided to you or used by you through the Service.

11 Cookies

Our website uses cookies, including third-party cookies. You can stop cookies by changing the settings on your browser. Stopping cookies may affect the functionality of the website.

12 Changes to Our Terms

BC reserves the right to change these Terms. We will communicate the changes through the Service. Changes to BC's Terms are effective when they are posted on this page. Your use of BC services following these changes means that you accept the revised Terms. If you do not agree to these changes, you can choose to remove your account.

Thank you for using Blox Car!

User terms (Owner)

1 General

These Terms together with the Privacy Policy, User Instructions, Payment conditions and other information in the Service (“Terms”) create the framework for using the service, website and software (“Services”). The Blox Car (“BC”) online service is a platform through which registered Users can rent vehicles (“Rental”) in the Blox Car Service (“Service”) and be in direct contact with the Users (“User”). An Owner (“Owner”) is a person who has added a vehicle to the Service. Owners can act as Owners or Users in the Service. Please read also the User Terms.

As the provider of the Blox Car Service BC does not provide, control, lead or deliver rentals or arrange distribution of the rentals. When Owners rent out vehicles through the Blox Car Service a contract is formed between the Owner and User (“Members”). The contractual relationship and obligations in connection with it are described in these Terms. BC can organise the handover of the vehicle or its keys to the User. BC is not and does not become a part of this contract or a member in the contractual relationship between the Members.

By registering in the Service, you agree to these Terms and commit to follow all instructions about using the Service.

2 Eligibility

In the Service there are no limitations regarding the Owners.

To the Service you can add

- passenger cars
- vans
- campers
- recreational vehicles
- caravans
- trailers.

You can add any vehicle to the Service if it is inspected and roadworthy and has a valid traffic insurance.

3 Parties to the contract

These Terms form a contract between you and Shareit Blox Car Oy (Business-ID 2417695-9, % Countdeal, Itäkatu 1–5 A 38, 00930 Helsinki) and they define your and BC’s rights and obligations regarding the Service. The Terms also form an agreement between the Owner and User.

4 Registering and ending the contract

To use the Service provided by BC you must register and create an account with a username and password. Please give the following information to register:

- First and last name.
- Valid e-mail address.
- Valid phone number.

BC has access to Trafi's vehicle register and we get all the necessary information by registering the vehicles registration number. To add your vehicle to the Service please give the following information:

- Vehicle registration number.
- Driven kilometres.

If the information in Trafi's register is incomplete, we will ask the Owner to add missing information.

BC checks the given information ("Information") during registration. A contract between BC and the Owner is made and is binding when you register to the Service according to these Terms.

When you register you agree to give complete and correct information about yourself and agree to keep it updated. You must protect your username and password and immediately inform BC about abuse. The User is responsible for using the Service. If you wish not to use the Service you can remove your account and cancel your registration.

BC has the right to prohibit or restrict the access to the Service if:

7. The Owner breaches the contract.
8. The Owner gets repeatedly bad feedback from other Members.
9. The Owner has not registered in the Service for the past six (6) months.

BC is not responsible for removal or loss of any information added to the Service, unless separately stated otherwise in the Privacy Policy. When the Owner or BC removes information from the Service, traces of information or copies may remain.

4.1 Membership level and classification of the vehicle

The Service is based on trust and BC supports the trust with simple and clear instructions that enable the Members to act in a safe, fast and reliable way. The trust is based on a Membership level ranking ("Membership level") that defines the trust level of the Members. The Membership level is defined based on given information, received feedback and usage of the Service.

The more information you give, the more you use the Service and the more feedback you get the higher your Membership level goes. The Membership level defines what services are

available and the price of them. The required minimum information is defined in *Registering and ending the contract*.

The vehicles are rated according to feedback from the Users. You can influence the rating by keeping the vehicle in good condition, clean and easy to book. The rating of the vehicle does not affect the Membership level of the Owner.

The Membership levels are:

NEWCOMER

When you become a user of the service, you will be asked to provide basic information, such as your name, e-mail and phone number. Your phone number and e-mail will be verified. When these steps are done you will get to the first level, Newcomer.

BEGINNER

To get to the second level, Beginner, you are asked to take a picture of you and your Driver's licence. You can skip this step and get back to it later, but the more information you give the more services you get.

BASIC

In order to reach the third level you must add your payment card and the car owner must verify your driver's license before the first rental and send a verification photo to Blox Car. We recommend that the license is checked before each rental also after the first verification. You can add the payment card by clicking on 'Your payment methods' under your name in the dropdown menu.

ACTIVE

The fourth level, Active, requires that you have rented at least four vehicles with 4–5 star ratings in the past half a calendar year. To keep the fourth level you just need to keep up being an active renter.

SUPER USER

To become a Super user, you must be a very active user with five ratings. The fifth level requires that you have rented at least three different vehicles and completed at least eight rentals in the past three months.

4.2 Contract between the Owner and the User

The Owner and the User enter into a contract with each other when the Rental is confirmed. The contract ends when the User returns the vehicle to the Owner or when the Owner cancels the Rental as described in *Payments, cancellations and other costs*.

5 Using the Service

5.1 The Owner's general responsibilities

In the Service you can let out vehicles registered for private use. The Owner agrees to keep the car roadworthy according to the Vehicles Act and inspected. The Owner is responsible for the car being in working condition at the start of the Rental. There should not be private property in the Vehicle or the Owner must be able to prove what has been stored in the vehicle during the Rental.

Each vehicle has a fault and an equipment list. The Owner is responsible for keeping the lists up to date. If the Owner does not update the lists the responsibility for damages may shift to the Owner. The Owner must check the condition of the vehicle at the start and end of a Rental and report new damage to the User and BC.

If the Owner wants to make a complaint about the Rental it must be done through the Service or by contacting BC within 24 hours of the end of the Rental. Otherwise the User is invoiced according to the original Rental.

The Owner is responsible for the insurance cover of the vehicle and he/she is obligated to inform the insurance company about peer-to-peer renting. A separate Shareit Cover or Shareit Road Side Assistance service can be bought in the Service.

When an Owner adds a vehicle to the Service he/she must sign a POA that gives BC the right to receive information from the Owner's insurance provider. The information might be needed for handling insurance cases that occur during Rentals.

When you use the Service, you agree to:

8. Follow applicable laws, terms, instructions and good manners.
9. Use the Service for personal and non-commercial use.
10. Not upload illegal, offensive, incorrect, misleading or otherwise inappropriate material to the Service.
11. Respect other Members' privacy.
12. Not share or upload spam, large files, chain letters, pyramid scams or viruses to the Service.
13. Not use any technologies or do things that damage the Service or the Members' interest, property or information.
14. Not use automated systems or programmes to get access to the Service or any part of it or to copy or surveil it.

BC has the right but no obligation to:

4. Surveil and maintain information in the Service.
5. Remove material from the Service.
6. Limit the access to any part of the Service.

5.2 Liability for all damage

BC is not liable for personal injuries or property loss, loss of income or other losses during the Rental. BC is not responsible for service breaks or equivalent technical errors or damage or losses caused by them.

The Owner is liable to compensate to the User damages caused by negligence or inadequate condition of the vehicle.

5.3 Discharge and limited liability

The Owner is responsible for technical errors and other damages caused by technical error, inadequate maintenance, an existing error or other circumstances that the Owner can prevent with his/her behaviour.

The Owner is not responsible for paying compensation to the User if the car has a technical error.

6 Payments, cancellations and other costs

The Service uses third-party payment providers that offer several payment options. Cancellation is always free, but a Rental can't be cancelled after the renting time has started. Please note that repeated last-minute cancellations will affect the Membership level and your possibilities to use the Service. BC reserves the right to charge for repeatedly cancelled Rentals.

The Owner can cancel a Rental if:

- The User is late for pick-up.
- The Owner suspects that the vehicle will be used in an inappropriate way (Rental is refunded to the User).
- The vehicle has a technical failure or does not start (Rental is refunded to the User).

Registering to the Service and using it is free. The Owner only pays for extra services. BC's share of the Rental income is 30%. Cancelling a Rental is always free of charge, but repeated cancellations affect the Membership level.

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