

Blox Car terms

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Thank you for using Blox Car!

Content table

Service terms for owner	2
1 General	2
2 Eligibility	3
3 Parties to the contract	3
4 Registering and ending the contract	3
4.1 Contract between the owner and the user	4
5 Using the Service	4
5.1 General responsibilities	4
5.2 Membership levels	5
5.3 Liability for all damage	6
5.4 Discharge and limited liability	6
6 Payments, cancellations and other costs	6
7 Personal Data	7
8 Profile information	8
8.1 How we protect your personal data	8
9 Applied laws and regulations	8
10 Property rights and intellectual property	8
11 Cookies	8
12 Changes to the terms	8

Service terms for owner

1 General

These Terms together with the Privacy Policy, Instructions, Payment terms and other information in the service create the framework for using the service, website and software . The Blox Car (“BC”) online service (“Service”) is a platform through which registered users can rent vehicles (“Rental”) and be in direct contact with the owners and holders of the vehicles (“Owner”). An owner is a person who has added a vehicle to the service. The owners can also rent cars from the service, please read the separate Service terms for user (p. 3).

As the provider of the service BC does not provide, control, lead or deliver rentals or arrange distribution of the rentals. When the users rent vehicles through the service a contract is formed between the user and the owner (together described as “Members”). BC can organise the handover of the vehicle or its keys to the user if separately agreed.

By listing your car to BC you agree to these terms and commit to follow all instructions about using the service.

2 Eligibility

In the service there are no limitations regarding the owners.

To the service you can add

- passenger cars
- vans
- campers
- recreational vehicles
- caravans
- trailers.

3 Parties to the contract

These terms form a contract between you and Shareit Bloxcar Oy (Business-ID 2417695-9) and they define your and BC’s rights and obligations regarding the service. An agreed rental form a contract between the user and owner. BC is not a party to this contract.

4 Registering and ending the contract

When you register you agree to give complete and correct information about yourself and to keep it updated. You must protect your username and password and immediately inform BC about abuse. The user is responsible for using the service. If you wish not to use the service you can ask to remove your account. Please send the request to info@bloxcar.fi.

BC has the right to prohibit or restrict access to the service if a member

1. breaches the contract
2. is suspected to use the service illegally or in a way that may cause damage
3. gets repeatedly bad feedback from the other members
4. has not logged into the service for the past six (6) months.

BC is not responsible for removal or loss of any information added to the service, unless separately stated otherwise in the privacy policy. When the owner or BC removes information from the service, traces of information or copies may remain. You will find more details in privacy policy.

4.1 Contract between the owner and the user

The members enter into a contract with each other when the rental is confirmed. The contract ends 24 hours after the vehicle is returned to the owner or when the rental is cancelled as described in Payments, cancellations and other costs.

5 Using the Service

5.1 General responsibilities

The owner agrees to keep the car roadworthy according to the Vehicles Act and inspected. The owner is responsible for the car being in working condition at the start of the rental. There should not be private accessories in the vehicle or the owner must be able to prove what has been stored in the vehicle during the rental.

Each vehicle has a fault and an equipment list. The owner is responsible for keeping the lists up to date. If the owner does not update the lists the responsibility for damages may shift to the owner. The owner must check the condition of the vehicle at the start and end of a rental and report new damage to the user and BC.

A complaint regarding the rental must be done within 24 hours of the end of the rental. Otherwise the user is invoiced according to the original rental. Any damage on the car must be verified with photos taken before and after the rental.

A complaint regarding the rental must be done to BC or in the service within 24 hours from the end of the rental. Also extra kilometers, missing fuel and other possible damage must be reported within

24 hours from the end of the rental. Otherwise the user is charged according to the original rental price.

When an owner adds a vehicle to the service they give the right to BC to receive information from their insurance provider. The information might be needed for handling insurance cases that occur during rentals.

When you use the service, you agree to:

- Follow applicable laws, terms, instructions and good manners.
- Use the service for personal and non-commercial use.
- Not upload illegal, offensive, incorrect, misleading or otherwise inappropriate material to the service.
- Respect other members' privacy.
- Not share or upload spam, large files, chain letters, pyramid scams or viruses to the Service.
- Not use any technologies or do things that damage the service or the members' interest, property or information.
- Not use automated systems or programmes to get access to the service or any part of it or to copy or surveil it.

BC has the right but no obligation to:

- Surveil and maintain information in the service.
- Remove material from the service.
- Limit the access to any part of the service.
- Use the uploaded material of the listed car for marketing purposes.

5.2 Membership levels

The Service is based on trust and BC supports the trust with simple and clear instructions that enable the members to act in a safe, fast and reliable way. The trust is based on a Membership level, which is defined based on given information, received feedback and usage of the service.

The vehicles are rated according to feedback from the users. You can influence the rating by keeping the vehicle in good condition, clean and easy to book. The rating of the vehicle does not affect the owner's membership level.

5.3 Liability for all damage

BC is not liable for personal injuries or property loss, loss of income or other losses during the rental. BC is not responsible for service breaks or equivalent technical errors or damage or losses caused by them.

The owner is liable to compensate the user damages caused by negligence or inadequate condition of the vehicle.

5.4 Discharge and limited liability

The owner is responsible for technical errors and other damages caused by technical error, inadequate maintenance, an existing error or other circumstances that the owner can prevent with their behaviour.

The owner is not responsible for paying compensation to the user if the car has a technical error.

6 Payments, cancellations and other costs

Registration and using the service is free of cost. The user only pays for rentals and other costs related to the rental. The service uses third party payment providers. More information is given in the Payment terms.

Cancelling a rental is always free of charge. A rental can however not be cancelled after it has started. The parties to the rental have no right to any extra compensation and the service does not have any separate late fees. Repeated or very long delays may lower the membership level.

A rental can be cancelled if

- the user or owner is late for pick-up
- the owner suspects that the vehicle will be used in an inappropriate way
- the vehicle has a technical failure.

All rentals must be confirmed and paid through the service. BC's service fee is 30% of the rental. If the rental is agreed and paid through any other way BC is not liable for any part of the rental. BC has the right to remove the access to the service if this activity is detected.

7 Personal Data

The Privacy Policy and any additional privacy information made available to you govern the use of your personal data.

BC may share your data with other companies, third-party vendors, consultants or other service providers that perform services on BC's behalf or otherwise help provide the service to you, under reasonable confidentiality terms. BC may use the data in partnership with outside companies to provide you with additional services related to BC.

BC may share your data in connection with any company transaction, such as a merger, sale of all or a portion of company assets or shares, reorganization, financing, change of control or acquisition of all or a portion of our business by another company or third party, or in the event of bankruptcy or related or similar proceedings.

BC may share your data with others with whom you communicate on the service and any information that you post or share publicly in the service. Any information that you voluntarily disclose on BC such as user content about rentals becomes available to the public, as controlled by any applicable privacy settings. Personal data such as address and mobile number will only be shared with relevant users for confirmed rentals.

If you remove information that you posted to the service, copies may remain viewable in cached and archived pages, or if other users have copied or saved that information.

BC may also share personal information if it's necessary to comply with any applicable law or regulation or enforce our terms, including investigating any violations or suspicions of criminal behaviour.

To ensure a safe experience for the members, the vehicles may have devices that determine the car's location and BC may also collect information about the usage of the vehicle through the device. BC has the right to use the data to verify any accidents or material contractual breaches and to take any necessary action, such as alerting help on the scene.

Information covered by insurance secrecy is handled and given out only with and within the limits of the consent of the person.

8 Profile information

A user can edit or remove account information at any time by logging into the account. Requests relating to removing the account or marketing ban may be sent to info@bloxcar.fi.

8.1 How we protect your personal data

Our collection and use of personal data in connection with your access to and use of the service is described in our privacy policy.

9 Applied laws and regulations

The laws of Finland govern the terms.

10 Property rights and intellectual property

BC has the legal rights and copyright to the service and its content. BC retains all right, title and interest in the service, its content, and the software and in all other products, software and other properties provided to you or used by you through the Service.

11 Cookies

Our website uses cookies, including third-party cookies. You can stop cookies by changing the settings on your browser. Stopping cookies may affect the functionality of the website.

12 Changes to the terms

BC reserves the right to change these terms. We will communicate the changes through the service. Changes are effective when they are posted on this page. Your use of BC services following these changes means that you accept the revised terms. If you do not agree to these changes, you can choose to remove your account by sending the request to info@bloxcar.fi.